



YugenFace

Disclaimer and Warning

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For the device to optimally function, it requires internet connectivity in order to be continuously updated by the manufacturer. The data collected in the process is completely anonymous. The data consists only of two temperature values and one distance number per generic person. Please refer also to our privacy notice at :

<https://www.xetal.eu/privacy>

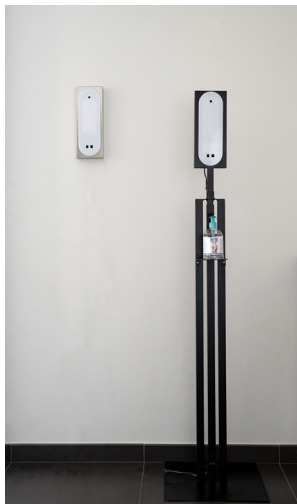
Please note that the product is partially handmade, therefore visual differences between products are to be considered normal and not defects.

By using this product you hereby signify that you have read this disclaimer and warning carefully and that you understand and agree to abide by the terms and condition herein.

Caution

The device (all models) has a significant weight and needs to be handled with care. The manufacturer accepts no liability in case of injury or damages coming from mishandling the product.

In the box



- One YugenFace Wall or Stand unit
- One 9V supply unit
- This guide booklet

Check that you have all of the included parts listed on “In the box”. In case of one or more parts missing, contact the seller or the manufacturer immediately.

Installing the device

- 1 - Locate the female connector on the cable on the device and the equivalent male connector on the cable of the supply unit.
- 2 - Plug the supply male connector in the female one, taking care not to damage the two parts.
- 3 - Place the device in its final location. If the unit is a “wall model”, use wall plug or equivalent element (not included) to hang the unit on the wall (or any vertical surface) possibly at a height of about 150cm. **Please pay attention that the fixation on the wall is strong enough to sustain the weight of the device.** If the unit is a “stand model” just place the unit in its designated location. **Please pay attention as the “stand” unit weight exceeds 10kg.**
- 4 - Plug the supply unit to an electricity outlet.
- 5 - After few seconds the device is ready to use

Enabling auto-update

In order to function optimally, the device needs internet connectivity to be continuously updated. As this represents an essential element of the product, the manufacturer cannot guarantee optimal functionality otherwise.

Please, follows these steps:

- 1 - Make sure to have installed the device following the steps in the previous section

2 - Use a computer, tablet or telephone to connect to the network “Xetal YFace”. Make sure only one device is connected. Please note that this network has no internet access and is only a mean to connect to the device for its configuration.

3 - Open a browser and refresh the page till the following page is displayed

1:01 PM

Xetal YFace

Connect automatically ☒

Xetal YugenFace Configuration

Mac Address: d8:bf:c0:fe:6f:90

Please select the SSID of the network you wish to connect to and then enter the password.
To improve the accuracy enter the city , Zip code and nation ...
Submit!

SSID: EMAVAP-IoT

Or SSID:

Password:

City:

Zip Code:

Nation: Afghanistan

Email: youremail

YFace Server IP (Do not modify):
0.0.0.0

YFace Server Port (Do not modify):
8891

Submit

4 - When the previous step fails, open a browser and navigate to <http://192.168.76.1>

5 - Fill the form making sure all data is correct.

6 - When the connection is successful and a valid email has been provided, a confirmation with all data will be received at the provided email within two hours (please check your spam and promotion folders).

In operation

In operation the device will measure the skin temperature of a person facing the device at a position between 20cm and 90cm from the device itself. A blue color will be displayed while the measurement is taken.

In case of successful measurement, the device will provide the result in 3 colors:

Green: the measured skin temperature is in the normal range

Yellow: the measured skin temperature is somewhat higher than expected. Please note this result can only be obtained if enabled from the companion app (available as of summer 2021)

Red: the measured skin temperature is sensibly higher than expected.

Factory reset

Resetting the device is required in the following cases:

- The device needs to be connected to a different WiFi network
- The device needs to be installed somewhere else (needed only if the ZIP code changes)
- The device is no longer used.
- The device is malfunctioning

To reset the device follow these steps:

- 1 - Locate the hole(s) in the back of the unit (in case of the stand model in the top part of the unit).
- 2 - Use a light to locate a small black button inside the device (visible through these holes).
- 3 - Use a long and thin nonmetallic stick (or equivalent) to push the button for no more than 5s.
- 4 - In case of success, a network can be found (with a computer, telephone or tablet) named "Xetal Yface". (No password needed)
- 5 - In case of failure try again.

Warning: for security reason, the factory reset will cause the device to disconnect from the online services for up to 30 minutes.

Cleaning

To clean a device, unplug all cables and use a only soft lint-free cloth avoiding to touch the three sensors.

Troubleshooting

In case of problems, refer to our support page reachable via www.yugenface.com

Manufacturer limited warranty

The manufacturer warrants its product, to be free from defects in materials and workmanship for a period of 24 months. If the product fails during normal and proper use within the warranty period the manufacturer will, subject to exclusions and at its discretion, repair or replace the product or components. Any products and or components repaired or replaced by the manufacturer will be under warranty for the remaining period of warranty or for no less than 3 months. This warranty applies only to products that are new on the date of purchase from an authorized reseller. The YugenFace product line is covered under a parts and labor repair or buffer exchange warranty for hardware, manufacturing, and/or power related issues, excluding power surges and/or electrical spikes. This warranty does not include failure caused by improper installation, operation, cleaning or maintenance, accident, damage, misuse, abuse, modifications to the product.

EU Compliance

Xetal nv declares that this wireless device is in compliance with directives 2011/65/EU, 2014/35/EU and 2014/30/EU. A copy of the EU Declaration of Conformity can be obtained on simple request.



made in Europe

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